

Pumping

Communications option
for EMX4e/EMX4i soft starters

User Guide



BENSHAW
Applied Motor Controls

710-21974-00A

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Product Compatibility

This expansion card is suitable for use with EMX4e and EMX4i soft starters.

Product description	Soft starter name
Basic model	EMX4e
Advanced model	EMX4i

Parameter Management

Parameter lists vary according to the model and version of soft starter.

Refer to the relevant soft starter literature for a complete parameter list.

For the latest manuals and software, please visit our website.

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1 Disclaimer

The examples and diagrams in this manual are included solely for illustrative purposes. The information contained in this manual is subject to change at any time and without prior notice. In no event will responsibility or liability be accepted for direct, indirect or consequential damages resulting from the use or application of this equipment.

2 Warnings



WARNING

When the soft starter is connected to mains voltage, the Pumping Smart Card can start or stop the motor without warning. To ensure personnel safety, isolate the soft starter from mains voltage before installing the smart card.



WARNING

Inserting foreign objects or touching the inside of the starter while the expansion port cover is open may endanger personnel, and can damage the starter.



CAUTION

The hydraulic characteristics of pump systems vary considerably. The default parameter settings may not be suitable for every application and care should be taken to configure the starter appropriately.

3 Overview

3.1 Operation

The Pumping Smart Card provides dedicated inputs for pressure, depth, temperature and flow sensors to allow protection, control and monitoring integration in a range of pumping applications.

Monitoring

Data from analog or pulse sensors can be displayed directly on the soft starter's display. A real-time graph is also available if the optional remote keypad is installed.

Protection

The smart card can stop or trip the soft starter based on user-selected levels for high or low pressure, depth, temperature or flow.

Control

The smart card can automatically start and stop the soft starter in response to rising or falling pressure, or rising or falling depth.

Smart card control can be used in conjunction with the advanced model scheduling function to restrict starting or stopping to specified days and times.

4 Setup Procedure Overview



WARNING

For your safety, isolate the soft starter from mains voltage before attaching or removing accessories.

4.1 Setup Procedure Overview

1. Insert the card into the soft starter.
2. Connect sensors to the inputs:
 - Depth protection: B13, B14 or C13, C14
 - Pressure protection: B23, B24 or C33, C34, C43, C44
 - Flow protection: B33, B34 or C23, C24
 - Motor temperature protection: R1, R2, R3
 - Pressure or depth based control: B23, B24
3. Configure the soft starter's auto-reset as required (parameters 6A *Auto-Reset Count*, 6B *Auto-Reset Delay*).
4. Configure flow protection operation if required (see *Flow Protection* on page 7).
5. Configure pressure protection operation if required (see *Pressure Protection* on page 10).
6. Configure pressure or depth based control if required (see *Pressure Control* on page 13).
NOTE: Protection features will still operate even if control is set to Off.
7. Configure depth protection operation if required (see *Depth Protection* on page 17).
8. Configure temperature protection operation if required (see *Thermal Protection* on page 19).
9. Select the command source (parameter 1A *Command Source*):
 - For protection and monitoring, use Digital Input, Remote Keypad or Clock.
 - For control, use Smart Card or Smart Card + Clock



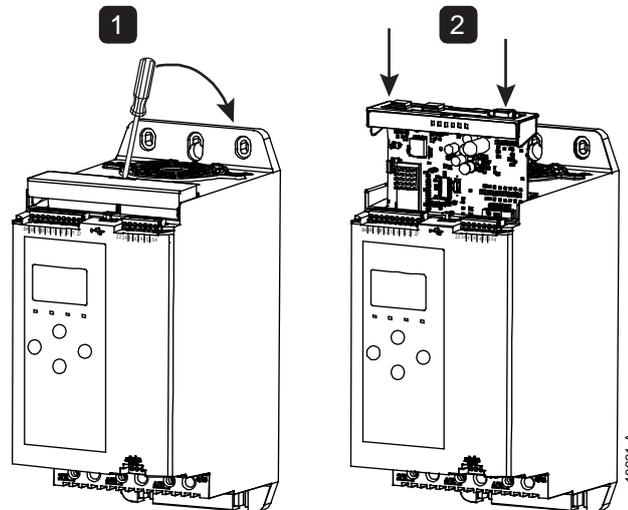
NOTE

Clock-based control is only available with the advanced model.

5 Installation

5.1 Installing the Expansion Card

1. Push a small flat-bladed screwdriver into the slot in the centre of the expansion port cover, and ease the cover away from the starter.
2. Line up the card with the expansion port. Gently push the card along the guide rails until it clicks into the starter.



5.2 Compatible input devices

The smart card supports the following types of input device:

- analog 4-20 mA active (self-powered) and passive (loop-powered)
- pulse
- digital switch

5.3 Active and passive 4-20 mA input devices

The wiring connections for 4-20 mA sensors vary, depending on how the sensor is powered. This manual describes the wiring connections for passive (loop-powered) sensors, but active (self-powered) sensors can also be used by changing the wiring connections.

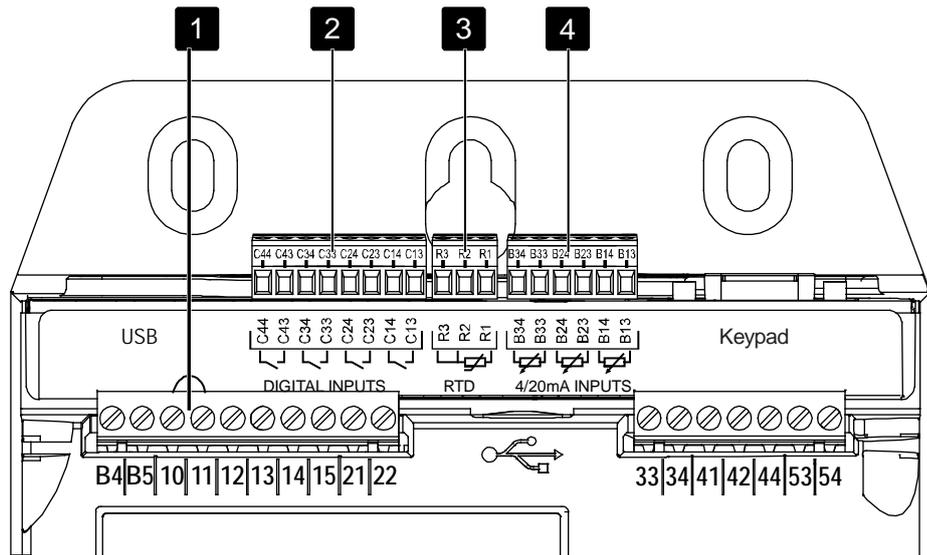
- Passive (loop-powered) sensors are powered from the 4-20 mA terminals of the smart card. For these sensors, use B13-B14, B23-B24, B33-B34.
- Active (self-powered) sensors have either an internal or external power supply. The sensor is not powered from the smart card terminals. For these sensors, connect the 0 V to terminal R1 and connect the active input to B13, B23 or B33 as required.

Active and passive sensors can be used in the same installation.

5.4 Minimising noise

To minimise noise when using the analog 4-20 mA inputs, use twisted pair wiring.

5.5 Input Terminals



2	Digital inputs (Normally open)	C13, C14	Depth protection
		C23, C24	Flow protection and monitoring
		C33, C34	Low pressure protection
		C43, C44	High pressure protection
1	Reset input	10, 11	If the reset input is active, the starter will not operate. If a reset switch is not required, fit a link across terminals 10, 11 on the soft starter. The reset input is normally closed by default (see note).
3	RTD/PT100 input	R1, R2, R3	Motor temperature protection
4	4-20 mA inputs	B13, B14 [+]	Depth protection and monitoring
		B23, B24 [+]	Pressure protection and monitoring / Pressure or depth based control
		B33, B34 [+]	Flow protection and monitoring



NOTE

The reset input can be configured for normally open or normally closed operation. Use parameter 7I to select the configuration.



NOTE

Flow protection and monitoring:

- When used with a switch sensor, C23, C24 provides flow protection only.
- When used with a pulse sensor, C23, C24 provides flow protection and monitoring.

6 Operation

6.1 Monitoring

Data from analog or pulse sensors can be displayed directly on the soft starter's display.

A real-time graph is also available if the optional remote keypad is installed.

- To scroll to the graph screen, press the ▼ and ▲ buttons.
- To change which data is displayed on the graph, press the **GRAPHS** button on the remote keypad.

6.2 Protection and monitoring

The smart card can stop or trip the soft starter based on user-selected levels for high or low pressure, depth, temperature or flow.

Smart card protection features are always active while the soft starter is operating.

Protection levels are set using parameter groups 31~35.

6.3 Protection, monitoring and control

The smart card can automatically start and stop the soft starter in response to rising or falling pressure, or rising or falling depth.

To use the Pumping Smart Card to control the soft starter:

- set parameter 1A *Command Source* to 'Smart Card' or 'Smart Card + Clock'
- set parameter 33A *Pressure Control Mode* as required
- to use clock-based scheduling, set parameter 4A *Auto-Start/Stop Mode* to 'Enable'

**NOTE**

Smart card protection features are always active while the soft starter is operating. Smart card protection is not affected by the command source.

**NOTE**

To use the smart card to control the soft starter, use sensors connected to B23, B24.

**NOTE**

If the reset input is active, the starter will not operate. If a reset switch is not required, fit a link across terminals 10, 11 on the soft starter.

7 Configuration

Operating parameters for the Pumping Smart Card are set in and stored in the soft starter. Parameters can be configured via the main menu, or uploaded using the USB Save & Load function.

For details on how to configure the soft starter, see the soft starter user manual.

7.1 Off-line configuration

Parameters for smart card functions are only visible in the parameter list if the smart card is installed.

To configure smart card settings in the starter before the card is installed, generate a parameter file in WinMaster and load it into the starter using USB Save & Load.

7.2 Flow Protection

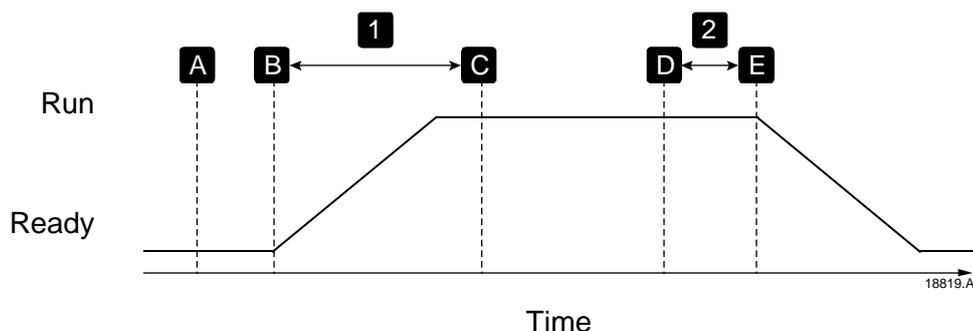
Flow protection uses terminals B33, B34 or C23, C24 on the smart card.

- B33, B34: use an analog 4-20 mA sensor
- C23, C24: use a normally open digital switch sensor for protection only, or use a pulse sensor for protection and monitoring

Flow protection is active when the starter is in start, run or stop mode.

The smart card will trip the starter when flow rate passes through the programmed trip level. If the flow rate is still outside the expected operating range when the trip is reset (including auto-reset), the starter will not trip again.

Operation



A	Off (Ready)
B	Start signal
C	Flow protection active
D	Protection event (parameter 31A <i>High Flow Trip Level</i> , 31B <i>Low Flow Trip Level</i>)
E	Protection response (parameter 36B <i>Flow Sensor</i> , 36F <i>High Flow</i> , 36G <i>Low Flow</i> , 36H <i>Flow Switch</i>)
1	Flow protection start delay (parameter 31C <i>Flow Start Delay</i>)
2	Flow protection response delay (parameter 31D <i>Flow Response Delay</i>)

To use an analog 4-20 mA sensor (protection and monitoring):

1. Connect the sensor to B33, B34.
2. Set parameter 30E to 'Analog'.
3. Set parameters 30F, 30G and 30H according to the sensor specification.
4. Set parameters 31A ~ 31D and 36B, 36F, 36G as required.

To use a switch sensor (protection only):

1. Connect the sensor to C23, C24.
2. Set parameter 30E to 'Switch'.
3. Set parameters 31C, 31D, 36B and 36H as required.
Parameters 31A and 31B are not used with a switch sensor.

To use a pulse sensor (protection and monitoring):

1. Connect the sensor to C23, C24.
2. Set parameter 30E to 'Pulses per minute' or 'Pulses per unit'.
3. Set parameters 30F, 30K, and either 30I or 30J according to the sensor specification.
4. Set parameters 31A ~ 31D and 36B, 36F and 36G as required.

Parameters

• **30 Pump Input Configuration**

30E – Flow Sensor Type

Options:	None (default)	Pulses per minute
	Switch	Pulses per unit
	Analog	

Description: Selects which type of sensor is associated with the flow sensor input on the smart card.

30F – Flow Units

Options:	litres/second (default)
	litres/minute
	gallons/second
	gallons/minute

Description: Selects which units the sensor will use to report the measured flow.

30G – Flow at 4 mA

Range:	0 – 5000	Default:	0
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Description: Calibrates the soft starter to the 4 mA (0%) level of the flow sensor input.

30H – Flow at 20 mA

Range:	0 – 5000	Default:	0
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Description: Calibrates the soft starter to the 20 mA (100%) level of the flow sensor input.

30I – Units per Minute at Max Flow

Range:	0 – 5000	Default:	0
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Description: Calibrates the soft starter to the maximum flow volume of the flow sensor.

30J – Pulses per Minute at Max Flow

Range:	0 – 20000	Default:	0
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Description: Calibrates the soft starter to the maximum flow volume of the flow sensor.

30K – Units per Pulse

Range:	0 – 1000	Default:	0
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Description: Set to match how many units the flow sensor will measure for each pulse.

- **31 Flow Protection**

31A – High Flow Trip Level

Range: 0 – 5000 **Default:** 10

Description: Sets the trip point for high flow protection.

31B – Low Flow Trip Level

Range: 1 – 5000 **Default:** 5

Description: Sets the trip point for low flow protection.

31C – Flow Start Delay

Range: 00:00:50 - 30:00:00 mm:ss:ms **Default:** 00:00:500 ms

Description: Sets a delay before a flow protection trip can occur. The delay is counted from the time a start signal is received. The flow level is ignored until the start delay has elapsed.

31D – Flow Response Delay

Range: 00:00:10 - 30:00:00 mm:ss:ms **Default:** 00:00:500 ms

Description: Sets a delay between the flow passing the high or low flow trip levels, and the soft starter tripping.

- **36 Pump Trip Action**

36B – Flow Sensor

Options:	Soft Trip and Log (default)	Trip and Reset
	Soft Trip and Reset	Warn and Log
	Trip Starter	Log Only

Description: Selects the soft starter's response if it detects a fault with the flow sensor.

36F – High Flow

Options:	Soft Trip and Log (default)	Trip and Reset
	Soft Trip and Reset	Warn and Log
	Trip Starter	Log Only

Description: Selects the soft starter's response if the flow exceeds the high flow trip level (parameter 31A).

36G – Low Flow

Options:	Soft Trip and Log (default)	Trip and Reset
	Soft Trip and Reset	Warn and Log
	Trip Starter	Log Only

Description: Selects the soft starter's response if the flow falls below the low flow trip level (parameter 31B).

36H – Flow Switch

Options:	Soft Trip and Log (default)	Trip and Reset
	Soft Trip and Reset	Warn and Log
	Trip Starter	Log Only

Description: Selects the soft starter's response if the flow sensor closes (switch type sensors only).

7.3 Pressure Protection

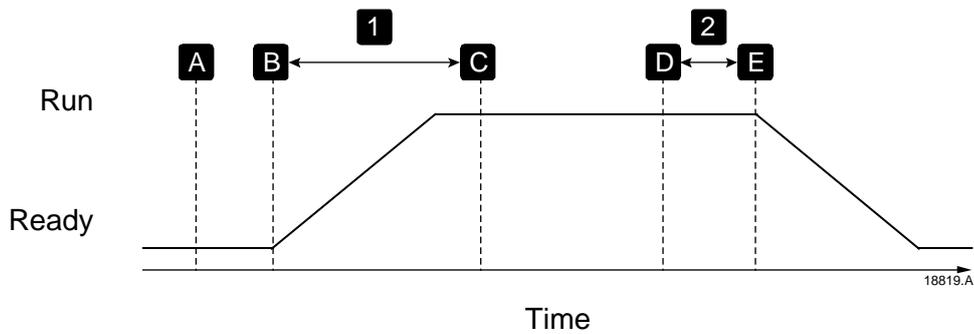
Pressure protection uses terminals B23, B24 or C33, C34, C43, C44 on the smart card.

- B23, B24: use an analog 4-20 mA sensor
- C33, C34 (Low pressure protection): use a normally open digital switch sensor
- C43, C44 (High pressure protection): use a normally open digital switch sensor

Pressure protection is active when the starter is in start, run or stop mode.

The smart card will trip the starter when the pressure level passes through the programmed trip level. If the pressure is still outside the expected operating range when the trip is reset (including auto-reset), the starter will not trip again.

Operation



A	Off (Ready)
B	Start signal
C	Pressure protection active
D	Protection event (parameter 32A <i>High Pressure Trip Level</i> , 32D <i>Low Pressure Trip Level</i>)
E	Protection response (parameter 36A <i>Pressure Sensor</i> , 36D <i>High Pressure</i> , 36E <i>Low Pressure</i>)
1	Pressure protection start delay (parameter 32B <i>High Pressure Start Delay</i> , 32E <i>Low Pressure Start Delay</i>)
2	Pressure protection response delay (parameter 32C <i>High Pressure Response Delay</i> , 32F <i>Low Pressure Response Delay</i>)

To use an analog 4-20 mA sensor (protection and monitoring):

1. Connect the sensor to B23, B24.
2. Set parameter 30A to 'Analog'.
3. Set parameters 30B, 30C and 30D according to the sensor specification.
4. Set parameters 32A ~ 32F and 36A, 36D, 36E as required.

To use a switch sensor (protection only):

1. Connect the low pressure sensor to C33, C34 and the high pressure sensor to C43, C44.
2. Set parameter 30A to 'Switch'.
3. High pressure protection: Set parameters 32B, 32C, 36A and 36D as required.
Low pressure protection: Set parameters 32E, 32F, 36A and 36E as required.
Parameters 32A and 32D are not used with a switch sensor.

32E – Low Pressure Start Delay

Range: 00:00:10 – 30:00:00 mm:ss:ms **Default:** 00:00:500 ms

Description: Sets a delay before a low pressure protection trip can occur. The delay is counted from the time a start signal is received. The pressure is ignored until the start delay has elapsed.

32F – Low Pressure Response Delay

Range: 00:00:10 – 30:00:00 mm:ss:ms **Default:** 00:00:500 ms

Description: Sets a delay between the pressure passing the low pressure trip level, and the soft starter tripping.

- **36 Pump Trip Action**

36A – Pressure Sensor

Options:

Soft Trip and Log (default)	Trip and Reset
Soft Trip and Reset	Warn and Log
Trip Starter	Log Only

Description: Selects the soft starter's response if it detects a fault with the pressure sensor.

36D – High Pressure

Options:

Soft Trip and Log (default)	Trip and Reset
Soft Trip and Reset	Warn and Log
Trip Starter	Log Only

Description: Selects the soft starter's response if the pressure exceeds the high pressure trip level (parameter 32A) or the high pressure switch sensor closes.

36E – Low Pressure

Options:

Soft Trip and Log (default)	Trip and Reset
Soft Trip and Reset	Warn and Log
Trip Starter	Log Only

Description: Selects the soft starter's response if the pressure falls below the low pressure trip level (parameter 32D) or the low pressure switch sensor closes.

7.4 Pressure Control

The smart card can start or stop the starter (wake or sleep the pump) according to measured pressure. This can be used for direct pressure-based control, or the pressure measurement can be used to indicate water depth.

Other sensors can also be used to provide protection and monitoring.

Pressure control uses terminals B23, B24 on the smart card. Use an analog 4-20 mA sensor.

Configuration

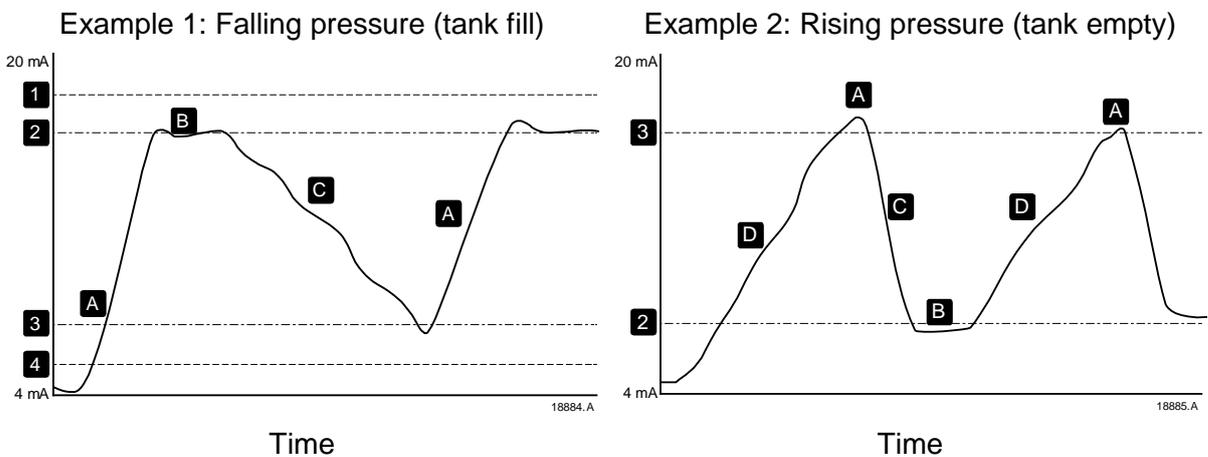
1. Connect the sensor to B23, B24.
2. Set parameter 30A to 'Analog'.
3. Set parameters 30B, 30C and 30D according to the sensor specification.
4. Set parameters 33A ~ 33E as required.
5. Set parameter 1A to 'Smart Card' or 'Smart Card + Clock'.

Operation

- **Level control operation**

A pressure sensor can be used to control the pump based on fluid level in a storage tank, on the principle that deeper water exerts higher pressure on the sensor.

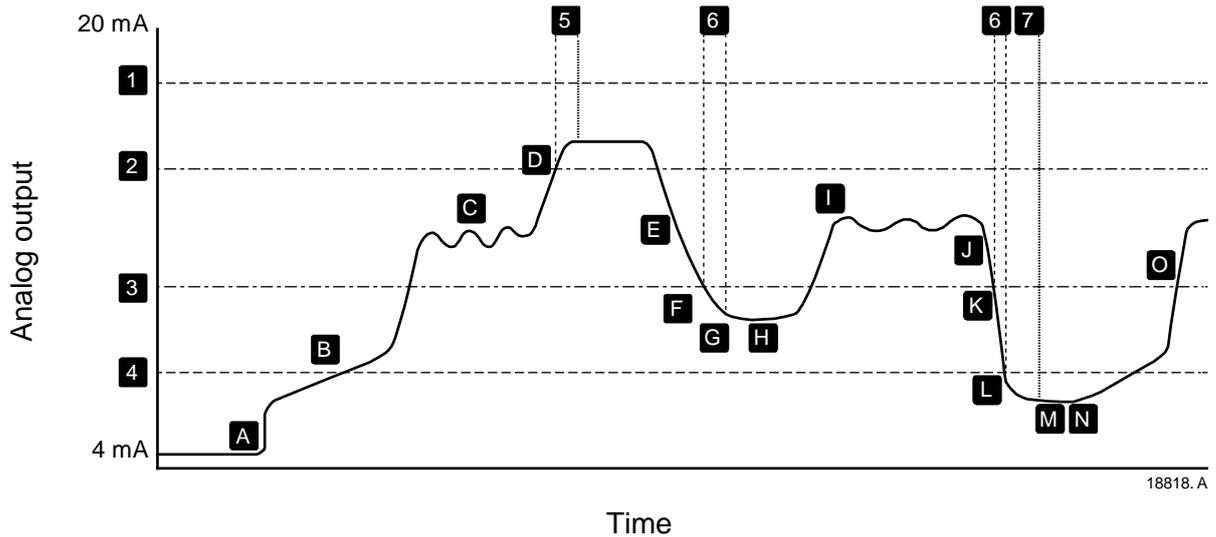
Set parameter 33A *Pressure Control Mode* to 'Falling Pressure Start' to fill the tank, or 'Rising Pressure Start' to empty the tank.



1	High Pressure Trip Level (parameter 32A)
2	Pump sleep (Stop Pressure Level, parameter 33D)
3	Pump wake (Start Pressure Level, parameter 33B)
4	Low Pressure Trip Level (parameter 32D)

A	Pump on (wake)
B	Pump off (sleep)
C	Falling fluid level
D	Rising fluid level

• Pressure based operation



18818. A

1	High Pressure Trip Level (parameter 32A)
2	Pump sleep (Stop Pressure Level, parameter 33D)
3	Pump wake (Start Pressure Level, parameter 33B)
4	Low Pressure Trip Level (parameter 32D)
5	Stop Response Delay (parameter 33E)
6	Start Response Delay (parameter 33C)
7	Auto-Reset Delay (parameter 6B)

A	Smart card control enabled, pump starts
B	Pipe filling
C	Normal pressure variation
D	Pressure at stop threshold, pump stops (sleep)
E	Falling system pressure
F	Pressure below start threshold, start response delay
G	Pump wakes
H	Pump running
I	Normal pressure variation
J	Falling system pressure
K	Pressure below start threshold, start response delay
L	Low pressure trip level
M	Soft starter auto-reset
N	Pump wakes
O	Normal operation

33D – Stop Pressure Level

Range: 0 – 5000 **Default:** 10

Description: Sets the pressure level to trigger the soft starter to stop the motor.

33E – Stop Response Delay

Range: 00:00:10 – 30:00:00 mm:ss:ms **Default:** 00:00:500 ms

Description: Sets a delay between the pressure passing the pressure control stop level, and the soft starter stopping the motor.

- **36 Pump Trip Action**

36A – Pressure Sensor

Options:	Soft Trip and Log (default)	Trip and Reset
	Soft Trip and Reset	Warn and Log
	Trip Starter	Log Only

Description: Selects the soft starter's response if it detects a fault with the pressure sensor.

7.5 Depth Protection

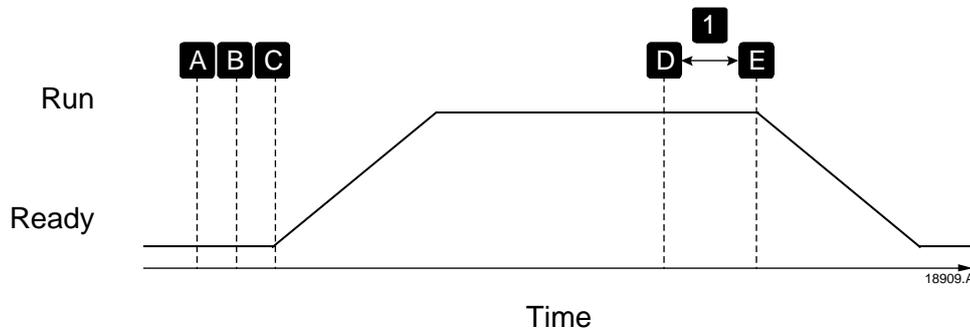
Depth protection uses terminals B13, B14 or C13, C14 on the smart card.

- B13, B14: use an analog 4-20 mA sensor
- C13, C14: use a normally open digital switch sensor

Depth protection is always active (ready, start, run and stop modes).

The smart card will trip the starter when the depth level passes through the programmed trip level. If the depth is still outside the expected operating range when the trip is reset (including auto-reset), the starter will not trip again.

Operation



A	Off (Ready)
B	Depth protection active
C	Start signal
D	Protection event (parameter 34A <i>Depth Trip Level</i>)
E	Protection response (parameter 36C <i>Depth Sensor</i> , 36I <i>Well Depth</i>)
1	Depth protection response delay (parameter 34D <i>Depth Response Delay</i>)

To use an analog 4-20 mA sensor (protection and monitoring):

1. Connect the sensor to B13, B14.
2. Set parameter 30L to 'Analog'.
3. Set parameters 30M, 30N and 30O according to the sensor specification.
4. Set parameters 34A ~ 34D, 36C and 36I as required.

To use a switch sensor (protection only):

1. Connect the sensor to C13, C14.
2. Set parameter 30L to 'Switch'.
3. Set parameters 34C, 34D, 36C and 36I as required.
Parameters 34A and 34B are not used with a switch sensor.

Parameters

- **30 Pump Input Configuration**

30L – Depth Sensor Type

Options: None (default)
Switch
Analog

Description: Selects which type of sensor is associated with the depth sensor input on the smart card.

30M – Depth Units

Options: metres (default)
feet

Description: Selects which units the sensor will use to report the measured depth.

30N – Depth at 4 mA

Range: 0 – 1000 **Default:** 0

Description: Calibrates the soft starter to the 4 mA (0%) level of the depth sensor input.

30O – Depth at 20 mA

Range: 0 – 1000 **Default:** 0

Description: Calibrates the soft starter to the 20 mA (100%) level of the depth sensor input.

- **34 Depth Protection**

34A – Depth Trip Level

Range: 0 – 1000 **Default:** 5

Description: Sets the trip point for depth protection.

34B – Depth Reset Level

Range: 0 – 1000 **Default:** 10

Description: Sets the level for the soft starter to auto-reset a depth trip.

34C – Depth Start Delay

Range: 00:00:10 – 30:00:00 mm:ss:ms **Default:** 00:00:500 ms

Description: Sets a delay before a depth protection trip can occur. The delay is counted from the time a start signal is received. The depth input is ignored until the start delay has elapsed.

34D – Depth Response Delay

Range: 00:00:10 – 30:00:00 mm:ss:ms **Default:** 00:00:500 ms

Description: Sets a delay between the depth passing the depth protection trip level, and the soft starter tripping.

- **36 Pump Trip Action**

36C – Depth Sensor

Options:	Soft Trip and Log (default)	Trip and Reset
	Soft Trip and Reset	Warn and Log
	Trip Starter	Log Only

Description: Selects the soft starter's response if it detects a fault with the depth sensor.

36I – Well Depth

Options:	Soft Trip and Log (default)	Trip and Reset
	Soft Trip and Reset	Warn and Log
	Trip Starter	Log Only

Description: Selects the soft starter's response if the depth falls below the depth trip level (parameter 34A) or the depth switch sensor closes.

7.6 Thermal Protection

Thermal protection uses terminals R1, R2, R3 on the smart card.

Thermal protection is active only when the starter is in run mode.

Parameters

- **35 Thermal Protection**

35A – Temperature Sensor Type

Options:	None (default)
	PT100

Description: Selects which type of sensor is associated with the temperature sensor input on the smart card.

35B – Temperature Trip Level

Range:	0° – 240°	Default:	40°
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Description: Sets the trip point for temperature protection. Use parameter 10B *Temperature Scale* to configure the temperature scale.

- **36 Pump Trip Action**

36J – RTD/PT100 B

Options:	Soft Trip and Log (default)	Trip and Reset
	Soft Trip and Reset	Warn and Log
	Trip Starter	Log Only

Description: Selects the soft starter's response to the protection event.

8 Troubleshooting

8.1 Trip Messages

Display	Possible cause/Suggested solution
Depth Sensor	The smart card has detected a fault with the depth sensor. Related parameters: 30L, 36C
Flow Sensor	The smart card has detected a fault with the flow sensor. Related parameters: 30E, 36B
Flow Switch	The flow switch sensor (smart card terminals C23, C24) has closed. Related parameters: 30E, 36H
High Flow	The flow sensor connected to the smart card has activated high flow protection. Related parameters: 30E, 30G, 30H, 31A, 31C, 31D, 36F
High Pressure	The pressure sensor connected to the smart card has activated high pressure protection. Related parameters: 30A, 30C, 30D, 32A, 32B, 32C, 36D
Low Flow	The flow sensor connected to the smart card has activated low flow protection. Related parameters: 30E, 30G, 30H, 31B, 31C, 31D, 36G
Low Pressure	The pressure sensor connected to the smart card has activated low pressure protection. Related parameters: 30A, 30C, 30D, 32D, 32E, 32F, 36E
Low Water	The depth sensor connected to the smart card has activated depth protection. Related parameters: 30L, 30N, 30O, 34A, 34B, 34C, 36I
Pressure Sensor	The smart card has detected a fault with the pressure sensor. Related parameters: 30A, 36A
RTD Circuit	The smart card has detected a fault with the RTD sensor, or the RTD has activated temperature protection. Related parameters: 35B, 36J

9 Specifications

- **Connections**

External equipment unpluggable connectors (supplied)

Maximum cable size 2.5 mm²

- **Certification**

CE EN 60947-4-2

RoHS Compliant with EU Directive 2011/65/EU



BENSHAW
Applied Motor Controls

BENSHAW
615 Alpha Drive
Pittsburgh, PA 15238
Phones: (412) 968-0100
Fax: (412) 968-5415

BENSHAW Canada
550 Bright Street
Listowel, Ontario N4W 3W3
Phone: (519) 291-5112
Fax: (519) 291-2595



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